

Job Title: Senior Maintenance & Relief Water Plant Operator

Share Our Purpose. Be Yourself. Feel Valued.

People are the heart of our business. As an American Water employee, you will be offered a competitive salary and health benefits package, along with opportunities to develop, grow, and evolve your career. Our benefits packages focus on key areas such as health & wellness, emotional & well-being, and savings for current & future goals.

We are **Beautifully Different**. We strongly believe having diversity across our company makes us more successful and helps us provide essential services to our customers. We are stronger because we embrace different ideas, viewpoints, experiences, and backgrounds. American Water is the best choice for your next role! [Click here](#) for more information on our inclusion, diversity, and equity journey.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people across 14 regulated jurisdictions and 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

As one of the fastest growing utilities in the U.S., American Water expects to invest \$30 to \$34 billion in infrastructure repairs and replacement, system resiliency and regulated acquisitions over the next 10 years. The company has a long-standing history of executing its core operations, aligned with sustainable best practices, through its commitments to safety, affordability, customer service, protecting the environment, an inclusive workforce and strengthening communities.

American Water has been recognized on the 2023 Bloomberg Gender-Equality Index for the fifth consecutive year, ranked 18th on Barron's 100 Most Sustainable U.S. Companies 2023 List, earned the U.S. Department of Homeland Security SAFETY Act designation and U.S. Environmental

Protection Agency's WaterSense® Excellence Award, among additional state, local and national recognitions.

For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [Twitter](#) and [Instagram](#).

Apply: [Senior Maintenance & Relief Water Plant Operator \(amwater.com\)](#)

Indiana American Water is seeking a full-time **Senior Maintenance and Relief Plant Operator** position in **Muncie, IN**.

Primary Role

Responsible for plant maintenance and operations, analyzing water samples and making needed adjustments.

Key Accountabilities

- Performs plant maintenance and relief operations which include the following: electrical, pump and motor maintenance, chlorinators and chemical feed equipment.
- Calibration of process control equipment and instrumentation.
- Receiving and unloading chemical deliveries.
- Facility maintenance and snow/ice removal.
- Valve maintenance and operations.
- Operates backhoe, forklift and company vehicles.
- Walks to the carbon feed room. Must walk up/down flights of stairs with railing.
- Must wear appropriate safety apparel.
- Open door to hopper 3#.
- Lifts 50# bag of powdered activated carbon from pallet.
- Can be stacked from 6" to 53" high.
- Trunk flexion and/or squatting, forward reaching, lifting from floor to waist height.
- Can use pallet jack to raise pallet height so that all lifting is done at waist height.
- Pushing down on pallet jack handle. Uses utility knife to open bags.
- Lift door back into position 3#.
- Tools used: gloves, apron, respirator, utility knife, pallet jack, electrical and process meters, computer, hand tools and power tools.
- Performs cleaning daily as needed which include the following:
- Responsible for cleaning lab and computer area. This task requires standing, walking and going up/down stairs.
- Sweeps and mops the floor.

- Trunk and neck flexion, trunk rotation and gripping of handle, elbow flexion and extension.
- Washes glassware in the lab-slight trunk flexion, grip, material handling less than 5#.
- May squat or reach overhead to put away glassware.
- Shovels walkway and steps as needed. May be walking on slippery surfaces.
- Tools used are cleaning supplies, mop, broom and shovel.
- Occasionally on a daily basis uses a computer which include the following: Seated task which includes data entry and uses mouse and keyboard to turn pumps on and off.
- Fine motor coordination task and slight neck flexion and rotation to look at the computer screens.
- Tools used are computer, mouse and keyboard, adjustable office chair and keyboard tray.
- Performs sample collection occasionally on a daily basis which include the following: Walks outside in all weather conditions to the basin.
- Must walk up/down flight of stairs.
- Sampling performed from wet lab.
- Tools used sample bottles.
- Analyzes samples occasionally on a daily basis which include the following:
 - Works standing at lab table 36" high.
 - Constant standing with occasional walking short distances.
 - May have to reach overhead to obtain glassware from shelving (weighs less than 2#)
 - May have to side bend with trunk flexion and/or squat to obtain items from lower shelving.
 - Pours samples into beakers, wrist deviation, shoulder flexion gripping.
 - Pours packets into samples and swirls beakers to mix.
 - Gripping with wrist deviation.
 - Places samples into analyzers and pushes buttons to start.
 - This task may require neck flexion, trunk flexion and forward reaching. May lift a full water pitcher 10# to fill equipment once daily.
- Tools used: measuring devices (beakers, test tubes), analyzers, microscope, pipettes.
- Measures the level of chemical bulk tanks
- Climbs ladder on the outside of the tank.
- Readings from level indicators are obtained. Neck flexion, forward reaching.

Job Requirements

- 2-5 years of relative experience working on pumps, motors, chemical feed systems, and operating valves preferred
- Mechanical aptitude required
- Experience with process controls is preferred
- Automation equipment experience is preferred

Education/Certifications

- High school diploma or GED
- Required to obtain and maintain an Indiana Water Treatment Class 5 (WT5) license within a specified amount of time.
- Must hold a valid state driver's license

Hours/Schedule

- Full-time
- **Monday-Friday, 7am-3:30pm**
- Hours subject to change when serving in the Operator capacity (12-hour shifts, 7am-7pm, 7pm-7am)

Competencies

Champions safety

Customer obsessed

Cultivates innovation

Nimble learning

Drives Results

Collaborates

Join American Water...[We Keep Life Flowing](#)™

American Water is firmly committed to Equal Employment Opportunity (EEO) and prohibits employment discrimination for employees and applicants based on his or her age, race, color, pregnancy, gender, gender identity, sexual orientation, national origin, religion, marital status, citizenship, or because they are an individual with a disability, protected veteran or other status protected by federal, state, and local laws.