June 16, 2023

To: Water Works Officials, Water Works Superintendents, and other Interested Persons  
From: Chris Johnsen, Committee Chair  

From: Indiana Section AWWA Operator School Committee  

Subject: Water Treatment and Distribution Course Begins for Persons Preparing for Indiana’s Water Works Operator Certification Exams.

The Indiana Section of the American Water Works Association, in cooperation with the Drinking Water Branch of the Indiana Department of Environmental Management, is offering a water treatment and distribution operator training course this fall/winter. The 12-week Operator School is an excellent way for water professionals to expand their water distribution and water treatment knowledge, and for operators to prepare for IDEM’s water works operator certification exams. Operator School participants are eligible to receive up to 72 continuing education credits in the State of Indiana.

This year, Operator School classes start at various times per location, and are no longer tied to IDEM’s Fall Written Exam, which is scheduled for November 2, 2023. Attendees can apply to take their exams through IDEM and select IDEM or IVY Tech.

The required study materials for the Operator School consist of the following four book resources:

- Water Treatment Plant Operation, Volume 1, 7th Ed. -- AWWA Bookstore Catalog No. 20685-7E, or California State University Sacramento Office of Water Programs (CSUS),
- Water Treatment Plant Operation: A Field Study Training Program, Volume 2, 7th Ed. -- AWWA Catalog No. 20686-7E, or CSUS,
- Water Distribution System Operation and Maintenance, 7th Ed. -- AWWA Catalog No.20684-7E, or available for purchase from CSUS, https://www.owp.csus.edu/courses/drinking-water.php
- Water Operator Certification Exam Prep, (AWWA Catalog No. 20517-7E)
- Daily Duties of a Drinking Water Operator by IDEM
Students are responsible for ordering their own books through the AWWA bookstore - [www.awwa.org/store/operator](http://www.awwa.org/store/operator) and/or through the Sacramento State Office of Water Programs - [https://www.owp.csus.edu/courses/drinking-water.php](https://www.owp.csus.edu/courses/drinking-water.php). In addition, students may desire to order optional study materials from the AWWA bookstore or Sacramento State University.

Courses will be offered at the following locations throughout Indiana. Some sites may be combined, cancelled, added, or moved to a different location based on enrollment or other factors. Attendees will be notified of any changes. Directions to course locations will be sent to registered attendees and posted on the Section web page prior to class starting.

### Operator School by Location: **Start Date** - **End Date** - **Days** - **Times**

<table>
<thead>
<tr>
<th>Location</th>
<th>Start Date</th>
<th>End Date</th>
<th>Days</th>
<th>Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evansville: Evansville Water Plant</td>
<td>August 15</td>
<td>November 2</td>
<td>Tuesday &amp; Thursday</td>
<td>6pm – 9pm Central</td>
</tr>
<tr>
<td>Indianapolis: Citizens Energy Group White River Operations Center</td>
<td>September 4</td>
<td>November 6</td>
<td>Monday &amp; Wednesday</td>
<td>6pm – 9pm Central</td>
</tr>
<tr>
<td>Michigan City: Department of Water Works Water Filtration Plant</td>
<td>January 9</td>
<td>March 28, 2024</td>
<td>Tuesday &amp; Thursday</td>
<td>4pm – 7pm Eastern</td>
</tr>
<tr>
<td>Fort Wayne: Three Rivers Filtration Plant</td>
<td>August 15</td>
<td>November 9</td>
<td>Tuesday &amp; Thursday</td>
<td>6pm – 9pm Eastern</td>
</tr>
</tbody>
</table>

**IMPORTANT NOTE!** Registering for this course does not automatically register a person to take the IDEM Water Works Operator Certification Examination. A separate application for the Operator Certification Examination must be submitted directly to IDEM. Contact Ruby Keslar at IDEM, rkeslar@idem.in.gov, phone (317) 234-7431, fax (317) 234-8106 for more information.
IMPORTANT NOTES TO UTILITIES AND STUDENTS

1. Students will not automatically receive a confirmation notice that the Indiana Section has received their registration form and check. If you would like one, please contact MaryJane Peters - MaryJane.Peters@inawwa.org or 866-213-2796.

2. All payments should be made prior to class starting date.

3. Students will not receive their Contact Hour verification forms at the end of the course unless all payments are made.

4. Some sites may have class size limitations. Please be aware that registration will be on a first come, first served basis.

5. For questions about checks, contact MaryJane Peters at 866-213-2796 or MaryJane.Peters@inawwa.org

6. For questions about course content or books, contact Chris Johnsen at 219-221-3916. Books must be purchased online and are not for sale onsite or through Indiana Section.

7. For questions about the operator certification exam, contact Ruby Keslar at 317-234-7431.
Indiana Section Operator School Registration - 2023

**Step 1**
Register online at inawwa.org or follow link: https://www.inawwa.org/events/operator-school/ or fill out the class registration portion of this form and remit $400.00 for Operator School tuition (either credit card or check) to:

Indiana Section AWWA  
PO Box 127  
Brownsburg, IN 46112

**Step 2**
Contact AWWA (www.awwa.org/store/operator) or Sacramento State University (www.owp.csus.edu/courses/drinking-water.php) to obtain the required course material. The required books are page 1 of this packet.

Class Registration: Operator School ($400)

Course Location you wish to attend: ______________________________________________________

Student’s Name _________________________________________________________________

Utility/Company _________________________________________________________________

Student’s Address ________________________________________________________________

City & State ___________________________ Zip Code _________________________________

Home Phone Number ( )

Work Phone Number ( )

E-mail address
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All payments should be made prior to class start date.

Payment enclosed: Check #

Pay via credit card: (a secure link will be sent to the email below for payment via credit card)

NOTE: When paying with credit card a convenience fee of 3% will be added to total.

Email address (for invoice): ________________________________________________________